

## FAQ

### The Fils Challenge

#### 1. How do I join the Fils Challenge?

You can join the challenge directly through the Boubyan App. Click on the banner in the home and follow the steps.

#### 2. How long is the challenge for?

The challenge will be for one full year (365 Days).

#### 3. How can I check how much I saved?

In the homepage of the Boubyan App, you will see a banner that has all the details about your challenge.

#### 4. What are the different tiers for the Fils Challenge?

You can choose between 10 fils, 15 fils or 20 fils.

#### 5. How does the challenge work?

You will save daily the tier you selected in increments. For example, you chose the 10 Fils Challenge, this is what you will save daily:

- First day: 10 fils
- Second day: 10 + 10 = 20 fils
- Third day: 20 + 10 = 30 fils
- Fourth day: 30 + 10 = 40 fils... and so on

#### 6. How much is the total savings after I complete the challenge?

Total Savings	10 Fils	15 Fils	20 Fils
	KD667	KD1,001	KD1,335

#### 7. Can I end the challenge when I want to?

Yes, you can end the challenge at any time through the app.

#### 8. If I end the challenge, how long will it take to get the money I saved so far?

The money saved will be released immediately in the account you have chosen.

#### 9. What happens to the money I saved?

It will be on hold in the account you selected in the registration process. The total savings amount will be released after you complete the Fils Challenge.

#### 10. Can I join multiple challenges at the same time?

No, you can only choose between one of the tiers (10, 15 or 20 Fils) for the challenge.

#### 11. What happens if I do not have enough balance in my account?

The challenge will try to collect the due amount for 10 consecutive days. On the 11th day, if there is still not enough balance in the account, the challenge will end and the saved amount will be released into your account.