

What is the highest monthly points' percentage?

4% on purchases made using the following currencies: KD, EUR, GBP.
6% on purchases made using other international currencies.

A customer in the Bronze Tier with Visa Platinum, who is earning up to 250 points per month; after the new changes of the New Boubyan Rewards, he will be earning up to 200 points per month.

- With the new Boubyan Rewards, customers will be free to choose the type of their credit card, since the card type will not be dependent on the customer's segment. In this example, customers can issue a Visa Infinite or Matsercard World Elite against its annual fees and benefit from unlimited points.

What is the maximum limit for monthly earning points if the customer has two different cards?

- The customer will be receiving the maximum monthly Boubyan points as per the card's type.

For Example:

If the customer has a Visa platinum and a Visa Signature, the monthly earning points will be calculated based on the Visa Signature monthly cap.

How to know the available points, points to expire, or expired points?

- You may check your Boubyan Rewards' points' balance through the App. Follow the below:
 1. Select "Boubyan Rewards"
 2. Select "Travel and More"
 3. Select "Customer's name" from the side menu
 4. Select "Statement". You can review all the information related to your points through the Boubyan Rewards' statement.